

Options

Priory House Options is a convenient payment plan created to help you spread the cost of essential routine care for your mouth. It combines cover for regular examinations, hygienist visits and x-rays plus the extra benefits and reassurance in the event of an emergency.

Priory House Options aims to cover the cost of your preventive dental health. Your dentist will determine with you the number of examinations, hygienist appointments and x-rays you are likely to require on an annual basis. You are then covered for routine examinations, hygienist appointments and x-rays with Priory House Dental Centre, as outlined in your contract. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan.

Any other treatments you may require such as fillings, crowns or cosmetic work, will be payable at a discounted rate.

Your benefits

- all your preventive dental treatment is included
- payment by convenient monthly Direct Debit, allowing you to budget
- discount on treatment fees
- guaranteed registration with the practice and continuing access to your dentist
- early identification of dental problems to prevent pain, discomfort and inconvenience
- appointment times to suit you whenever possible
- access to a 24 hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

Who is our plan for?

Our plan is designed for patients who wish to attend the practice on a regular basis and have peace of mind that their preventive dental treatment is covered.

How do you join our plan?

Your Dentist will determine with you the number of examinations, hygienist appointments and x-rays you are likely to require on an annual basis.

Then joining is very simple. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

If you choose to leave the plan for any reason you can do so by simply giving us one month's notice.

What happens in an emergency?

If you are at home and able to see your own dentist, please call the practice. If you are too far away or abroad you will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.



What does our plan include?

Option 1 costs £10.96 per month and includes:

- one hygiene appointment per year including scale and polish and periodontal advice
- one dental health examination per year.

Option 2 costs £19.97 per month and includes:

- two hygiene appointments per year including scale and polish and periodontal advice
- two dental health examinations per year.

Option 3 costs £30.75 per month and covers:

- four hygiene appointments per year including scale and polish and periodontal advice
- two dental health examinations per year.

All options additionally cover:

- routine x-rays as clinically required (up to two per year)
- routine oral cancer screening
- 10% discount on treatment including cosmetic work (excluding dental implants and specialist treatments)
- 5% discount on referrals to our in house endodontist
- diet and oral hygiene advice
- your children up to the age of 6 years old will be seen free of charge
- membership card with 24 hour helpline numbers for dental emergencies at home or abroad
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Treatment not covered by this plan can be paid for separately.

What is excluded from our plan?

Although non-routine services are available from the practice, some items fall outside the scope of the plan and are not covered by the monthly payment namely:

- prescription charges; first £15 of the call out fee; orthodontic treatment; dental implants; cost of referral treatment.

Treatment is at the discretion of your dentist. If you require further clarification please ask any member of our dental team.

Any questions?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.

HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

OPTIONS

Priory House Dental Care Plan



Opening Hours

Monday to Friday 8.30am - 5.30pm

Emergencies

Monday to Friday: 01883 712201

Weekend: 07594 944756

Away from home helpline:
(UK) 0800 525631
(Abroad) +44 1747 820841

Value your smile

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Tel: 01883 712201

E-Mail: appointments@prioryhousedentalcentre.co.uk

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